Annual Report FY20
Includes Services and Supports provided by Northern Lights at CCV from July 1, 2019 through June 30, 2020

218 Level Certificates Issued
71 Director and Afterschool Credentials Issued

1217 Professionals supported with BFIS quality and credential accounts
189,526 Hits to our website

9931 Individuals submitted professional development documents to Northern Lights
36,396 Total documents were received from individuals

67% of the documents received met the criteria to be added to BFIS accounts
Why Weren’t Documents Added?
3,347 items did not meet criteria
2,165 items were already in BFIS

96% of participants report satisfaction with Northern Lights at CCV trainings

3604 Career Advising Contacts
By phone, email, and in person between Northern Lights Resource Advisors and professionals working in the early childhood and afterschool workforce

7161 Related college courses entered into BFIS Quality and Credential accounts

1064 College transcripts coded and entered into the professional development tab of BFIS

northernlights@ccv.edu
802-540-8168
Support Provided by Northern Lights Resource Team

- Support with finding trainings [79]
- Support with finding college courses [19]
- Learning about certificates and credentials [57]
- Meeting staff qualifications [53]
- Help joining the Instructor Registry [9]
- Help becoming a Sponsor [9]

Responses to the question “How has your Northern Lights Resource Advisor supported you in the past six months” from the annual professional development survey 2020

Other Supports Provided:

- Working with my Staff
- Support with Transcripts
- Helping me Find Information
- Understanding Criteria
- BFIS Support
- Consistent Communication
- Updates during Covid-19
- Instructor and Sponsor Support
- Prior Learning Assessment

Covid-19 Response

- 81 Online Real-Time trainings offered April 1 through June 30
- 2344 Individual training registrations for Online Real-Time trainings
- 94% Participant satisfaction in Online Real-Time trainings

- Worked in partnership with the Child Development Division to implement Online Real-Time training approval
- Supported Sponsors with implementing Online Real-Time trainings
- Created a Covid-19 Resource Hub for Trainers and Sponsors