

Cancelling a Registration

If you have registered for a training that you are no longer able to attend, please follow these steps to cancel your registration:

- Log in to your account at the <u>Northern Lights Account Portal.</u> If you are unable to click the link above, copy the following address into your browser: https://go.northernlightsccv.org/portal/start
- 2. Once logged in, you will be taken to the Application page. Select the "Northern Lights Trainings" link in the "Your Applications" section of the Portal.
- 3. Once you have selected "Northern Lights Trainings", click "Open Application" to view available trainings.
- 4. Select a training category from the dropdown box which says "Choose An Option". This will show you all available trainings in the selected category.
- 5. Select the training that you wish to cancel to be taken to its registration page.
- 6. On the registration page, you will see a confirmation that you are currently registered for this training. Click the box below this that says "Cancel Registration".
- 7. A prompt will appear asking you to confirm your decision to cancel the registration. Click "OK" to confirm your cancellation.