

What is Direct Send?

A simple and secure way to send documents to the Northern Lights at CCV team for entry into your BFIS account. Direct Send brings added clarity and convenience to each stage of the document entry process, allowing you to view real-time updates on the status of your documents.

Direct Send is Streamlined

No need for cover sheets - just choose your document type, select your file, and send!

Direct Send is phone-friendly

Send documents directly from your phone by taking a picture or uploading a file.

Direct Send is secure

Your files are sent directly to the Northern Lights at CCV team using the Northern Lights User Portal instead of email.

Direct Send is built with users in mind

View the status of each document you send in real-time, from receipt all the way to entry in BFIS.

How to use Direct Send

- Sign into your Northern Lights User Portal
- From the home page, click "Submit Documents"
- Select the document types that you wish to send.
- Attach the relevant files or photos.
- Click "Send".
- You can return to the Direct Send page at any time to check the status of your documents.

